

**CONGRATULATIONS** on your decision to become a new home owner! Thank you for selecting Lighthouse of Oakland County to assist with the process. Our Homebuyer Education Program is offered through our Lighthouse Emergency Services subsidiary. We are a NeighborWorks Chartered and HUD Certified organization. Our caring and professional counselors are NeighborWorks and MSHDA certified and prepared to work with you toward your homeownership goals.

If you have taken our live homebuyer education seminar, or if you have taken our online education training, you are invited to contact our agency for two additional hours of one-on-one counseling to review your credit report and budget, and identify and work through barriers with a tailored action plan to get you to your goal.

Throughout the home buying process you will be asked to complete lots of paperwork, which may seem redundant, but it is necessary to ensure that your file is complete and compliant. You will be provided with the following required documents for our agency:

- MSHDA Household Profile
- Counseling Agreement and Release of Information
  - Ten Important Questions to Ask Your Home Inspector (Keep for your records)
  - o For Your Protection Get a Home Inspection (Keep for your records)
- LES Intake Form
- Disclosure Statement
- Grievance Policy
- Vendor and Speaker Disclosure
- Lender Document Release

The required fields are highlighted on each form. Please complete each document in its entirety and then sign and date each form. If you have co-borrower(s), they will need to sign and date each form as well. Each form must include all of the required information in order for us to provide you with your certificate of completion. Your certificate will be emailed and/or mailed to you within one week after the completion of the course and after all paperwork has been completed.

If you have any questions about the program, you may contact **Sheila Lincoln** at **slincoln@LighthouseOakland.org** or **(248) 920-6060** ext. **2225**, or **Janet McMickens** at **jmcmickens@LighthouseOakland.org** or by phone at ext. **2243**. Emailing or mailing your documentation is best, but if you would like to fax your documentation, you may fax it to **(248) 335-1099**. If you would like to mail your documentation, please address your envelope to Sheila Lincoln or Janet McMickens at:

Lighthouse Emergency Services PO Box 430508 Pontiac, MI 48343-0508







## HOMEOWNERSHIP DIVISION MSHDA's Homeownership Counseling Program

## **Household Profile**

Section I – Must be comp	leted for all o	clients		Date:		
Client Name (First, Middle Initial, Last	<mark>):</mark>		Social Sec	curity Number:		
Street Address (do not use PO Box):		City:		State:		Zip:
Home or Cell Phone Number:	Email Address:			Married: Disabled:		☐ Yes ☐ No ☐ Yes ☐ No
County Client Resides In:	Current Housing Own Homeless	Situation: ☐ Rent ☐ Living with Family				omeowner within the last three
Job Duration:	Farm Worker:	Yes No		Veteran:		Yes No
For statistical purposes, circle or c	heck appropriate	answer as it applies to C	lient:			
Ethnicity (You must select one): Hi	spanic Non-	Hispanic	t to respond	I Gende	<mark>er:</mark> Male	Female
Single Race: 1. American Indian/Alaskan Native 2. Asian 3. Black/African American 4. Native Hawaiian/Pacific Islander 5. White 6. Choose Not to Respond  For statistical purposes, please independent	<ol> <li>Asian and</li> <li>Black/Afri</li> <li>American Black/Afri</li> <li>Other Mul</li> </ol>	can American <u>and</u> White Indian/Alaska Native <u>and</u> can American tiple Race	<u>I</u> White	Household 1 1. Single ad 2. Female-h 3. Male-hea 4. Married w 5. Married w 6. Two or m 7. Other	ult eaded s ded sing vithout cl vith child	gle parent hildren ren
Education:	Ţ.					
□ Doctoral or Professional Degree       □ Associate's Degree       □ High School Diploma or Equivalent         □ Master's Degree       □ Postsecondary Non-Degree Award       □ Less than High school         □ Bachelor's Degree       □ Some College, No Degree						
Co-Client Name (First, Middle Initial, I	act).		Social Sec	curity Number:		
	<u></u>		Occidi Ccc			
Street Address (do not use PO Box):		City:		State:		Zip:
Home or Cell Phone Number:	Email Address:			<mark>larried</mark> : <mark>isabled</mark> :		Yes ☐ No Yes ☐ No
County Client Resides In:	Current Housing Own Homeless	Situation: ☐ Rent ☐ Living with Family		<mark>ave you been a</mark> ] Yes □ No	a homeo	wner within the last three years?
Job Duration:	Farm Worker:	☐ Yes ☐ No	V	eteran:	☐ Yes	s 🗌 No
For statistical purposes, please circ	cle or check appr	opriate answer as it appl	ies to Clien	t:		
Ethnicity (You must select one): Hi	spanic Non-	Hispanic	t to respond	I Gende	er: Male	Female
Single Race: 12. American Indian/Alaskan Native 13. Asian 14. Black/African American 15. Native Hawaiian/Pacific Islander 16. White 17. Choose Not to Respond	19. Asian <u>and</u> 20. Black/Afric 21. American Black/Afric 22. Other Mul	can American <u>and</u> White Indian/Alaska Native <u>and</u> can American tiple Race	<u>I</u> White	Household 1 8. Single ad 9. Female-h 10. Male-hea 11. Married w 12. Married w 13. Two or m 14. Other	ult eaded s ded sing vithout cl vith child	gle parent hildren ren
For statistical purposes, please ind	licate clients high	est level of education:				
Education:  ☐ Doctoral or Professional Degree ☐ Master's Degree ☐ Bachelor's Degree	☐ Postse	ate's Degree condary Non-Degree Awa College, No Degree	rd	☐ High Scl ☐ Less tha		loma or Equivalent school

List <u>ALL</u> Household Members including Client and <u>ALL</u> sources of income for adult members of the household. Include unearned income of minor children. **DO NOT** include earned income of minor children. **Income sources:** Wages, Worker's Comp, Veteran Benefits, Unemployment, SSI, Social Security Benefits, Retirement, Public Assistance, Military, Child Support, Alimony, Other: amounts must be broken down per category per recipient.

List <u>All</u> sources of revolving credit and installment loan debt. **Debt sources:** Credit Cards, Automobile Loan, Mortgage, Student Loans, Child Support,

Alimony, etc.					
Name Name	Date of Birth	High School Student	Gross Annual Income	Primary Source of Income	Relationship to Client
					Client
Total Household Income:	(Excluding minor c				
Total Household Debt: Section II – Complete this	s section for Fo	s reclosure or	National Forec	losure Mitigation (	Counseling; otherwise leave
blank and go to Section I			114110114111 0100	ioodio iliitigation e	ouncomig, canor mice leavy
Name of Originating Lender (if a	vailable):		Original Loan Nu	umber (if available):	
Name of Current Servicer:			Loon number oo	signed by Current Serv	inori
Name of Current Servicer.					
When did you purchase your ho	me?		Does your name ☐ Yes ☐ No	appear on the deed an	d mortgage or land contract?
Total Monthly Payment (PIN) at	intake:	What is	s your current inter	rest rate?	
If type of loan at intake is an AR	M, has the interest	rate already rese	l —	lient have a second loan's	
Credit Score at Intake:			status of Loan:		
Source: TransUnion					
	your property taxes Yes  No	delinquent?		ur hopreowner's insurar es	nce delinquent?
\$ If ye	s, amount delinque	nt? \$	If yes	, amount delinquent? \$	;
Have you been notified of a date Yes No	for a Sherriff's Sal		re been a Sherriff's	s Sale of this property?	
If yes, what is the date of the Sh	erriff's Sale?	Have yo		in the past two years?	
Are you currently working with a	an attorney regardii	ng the delinquen	cy of your mortgag	ge or land contract?	
If yes, please provide attorney in	nformation?				
Have you been a victim of Hous	ing Discrimination?	Yes N	o Have you beer	n a victim of Predatory L	ending? Yes No
Select type of first loan product				$\overline{}$	
Hybrid ARM	FHA or \	/A ARM	NFMC F	Foreclosure Mitigation	Counseling
Option ARM		held Yes		andina an Finat lana	
☐ Interest only ☐ Yes ☐ No☐ FHA or VA fixed rate loan	Unknow	n		porting on First loan porting on Second loan	
NFMC Foreclosure Mitigation Couns	seling – must select tvo	e of first loan produc	ct below:	Select primary rea	ason for default:
☐ Fixed rate currently under 8%	,,	·		☐ Reduction in inc	come
Fixed rate currently 8% or greater ARM currently under 8%				☐ Poor budget ma☐ Loss of income	mayement skills
ARM currently at 8% or greater Fixed rate currently under 8% as a	result of loan modificati	on in last siv months	•	☐ Medical issues☐ Increase in Exp	ense
Fixed rate currently 8% or greater a	as a result of loan modif	ication in last six mo		☐ Divorce/Separa	tion
ARM currently under 8% as a resul			he	☐ Death of Family ☐ Business Ventu	
Client did not disclose	a result of todal moullica	mon in iast six month	iio	☐ Increase in loan ☐ Other	

Please provide the following information f	or the mortgage se	rvicer or land contract he	older that you ma	ke your payments to:	
*******	T-0%		1000		
Address:	City:		State:	Zip:	
Phone:	Fax:		Email:		
Please describe the circumstance(s) that	occurred which res	ulted in the mortgage or	Tand contract pay	ments getting behind?	
			_		
What was the date (month/year) of the eve			ave recovered fro	m the situa <del>tio</del> n listed abov	re?
the delinquent mortgage or land contract	payments r	☐Yes ☐No			_
		.I			
Section III - Must be complete	d for ALL Cou	inselina Services			
How did client hear about MSHDA's Home					
<u> </u>			_		
Referral from MSHDA		rom a Real Estate Profess		ferral from Habitat	ĺ
Referral from Department of Human Serv		rom a Community Organiza		alk in Self-Referral	
Referral from Lender	☐ Referrai tr	rom Friend/Relative	_	dio, TV, or PSA	
I				ner:	
If client is looking to purchase a home, lis	t the county they in	tend to reside in:			
I hereby certify that the information given misleading, my participation may be denie		and complete. I understa	ınd that if informa	tion I provided is discover	ed to be false or
Printed Name		Signature		Date	
Printed Name		<u>Signature</u>		Date	
, miles rame		Vignature		<u> Date</u>	
Printed Name		<u>Signature</u>		Date	
. <u></u>					
Section IV – To be completed by Homeow	nership Counselor	for MSHDA Homeowners	ship Counseling F	Program(s) eligibility.	
Verified Family Income:		Family Maximi	um Income Limit:		
\$		\$			
Family is Eligible for Pre-Purchase Counselin	ng:	-	ble for Post-Purcha	ase Counseling:	
Yes No		☐ Yes ☐ N	lo		
Agency Name:		Agency Phone	Number:		
Lighthouse Community Development		248-920-6000			
Lighthouse Community Development   248-920-6000   Counselor Name: Counselor Signature Verifying Information: Date:					

## MSHDA's Homeownership Division Counseling Agreement and Release of Information

Counseling Agreement and Nelease of in		e Counseling eclosure Counseling	
MSHDA Approved Counseling Agency: Lighthouse Community Development		Loan Number:	
Address for Foreclosure Counseling:	City:		Zip:

**Select Service Type:** 

M Homeownership Counseling

In signing this agreement and release, I am agreeing to actively participate in the Homeownership Counseling Program being offered by this Michigan State Housing Development Authority (MSHDA) counseling agency in order to receive counseling services. Participation in this program is voluntary and requires me to establish the reason for my delinquency and to develop an Action Plan in cooperation with the Counselor, and understand that I will receive a copy of that Plan.

- 1. I may be referred to other housing services of the organization or another agency as appropriate that may be able to assist with particular concerns that have been identified. I understand that I am not obligated to use any of the services offered to me.
- 2. I understand that this Agency receives funds through MSHDA, HUD and NFMC Programs and as such, is required to share some of my personal information with program administrators or their agents for purposes of program monitoring, compliance and evaluation.
- 3. If the services received from this agency are funded by the NFMC Program, I give permission for NFMC program administrators and/or evaluators to follow-up with me for up to three (3) years from the date of this signed form for the purposes of program evaluation.
- 4. I understand that a counselor may answer questions and provide information, but cannot give legal advice. If I want legal advice, I will be referred to an attorney for appropriate assistance.
- 5. I understand that this Agency provides both pre-purchase and post-purchase counseling services and I will receive a written Action Plan consisting of recommendations for handling my finances, possibly including referrals to other housing agencies or organizations as appropriate.
- 6. I understand that this Agency provides information and education on numerous housing programs and loan products and I further understand that the housing counseling I receive from this Agency in no way obligates me to choose any of these particular housing programs or loan products.

Failure to sign the consent form may result in denial of program assistance or termination of counseling program benefits.

CONSENT: I/We hereby allow this Agency its agents, employees, or its affiliates to request and obtain income and asset information, mortgage, credit bureau and personal information pertinent to MSHDA's Homeownership Counseling Program. I/We allow contact to be made on my/our behalf with representatives from mortgage, attorney, collection and credit bureau companies.

ompanies.		
or Pre-Purchase Counseling Services only: ☐ I acknowledge the agency provided me with b espector" and "For Your Protection Get a Home I		portant Questions to Ask a Home
NOTE: If you feel you have been unfairly stee.		
related services, please contact MSHD	A's Homeownership Counseling Program	n at (517)373-6840.
Client's Printed Name	Signature	Date
Client's Printed Name	<u>Signature</u>	Date
Counselor's Printed Name	Counselor's Signature	Date signed
Lighthouse Community Development	Pontiac, MI	248-920-6000
Name of Counseling Agency	City – Location of Agency	Contact Number

## Ten Important Questions to Ask Your Home Inspector

#### 1. What does your inspection cover?

The inspector should ensure that their inspection and inspection report will meet all applicable requirements in your state if applicable and will comply with a well-recognized standard of practice and code of ethics. You should be able to request and see a copy of these items ahead of time and ask any questions you may have. If there are any areas you want to make sure are inspected, be sure to identify them upfront.

## 2. How long have you been practicing in the home inspection profession and how many inspections have you completed?

The inspector should be able to provide his or her history in the profession and perhaps even a few names as referrals. Newer inspectors can be very qualified, and many work with a partner or have access to more experienced inspectors to assist them in the inspection.

#### 3. Are you specifically experienced in residential inspection?

Related experience in construction or engineering is helpful, but is no substitute for training and experience in the unique discipline of home inspection. If the inspection is for a commercial property, then this should be asked about as well.

#### 4. Do you offer to do repairs or improvements based on the inspection?

Some inspector associations and state regulations allow the inspector to perform repair work on problems uncovered in the inspection. Other associations and regulations strictly forbid this as a conflict of interest.

#### 5. How long will the inspection take?

The average on-site inspection time for a single inspector is two to three hours for a typical single-family house; anything significantly less may not be enough time to perform a thorough inspection. Additional inspectors may be brought in for very large properties and buildings.

#### 6. How much will it cost?

Costs vary dramatically, depending on the region, size and age of the house, scope of services and other factors. A typical range might be \$300-\$500, but consider the value of the home inspection in terms of the investment being made. Cost does not necessarily reflect quality. HUD Does not regulate home inspection fees.

### 7. What type of inspection report do you provide and how long will it take to receive the report?

Ask to see samples and determine whether or not you can understand the inspector's reporting style and if the time parameters fulfill your needs. Most inspectors provide their full report within 24 hours of the inspection.

#### 8. Will I be able to attend the inspection?

This is a valuable educational opportunity, and an inspector's refusal to allow this should raise a red flag. Never pass up this opportunity to see your prospective home through the eyes of an expert.

#### 9. Do you maintain membership in a professional home inspector association?

There are many state and national associations for home inspectors. Request to see their membership ID, and perform whatever due diligence you deem appropriate.

#### 10. Do you participate in continuing education programs to keep your expertise up to date?

One can never know it all, and the inspector's commitment to continuing education is a good measure of his or her professionalism and service to the consumer. This is especially important in cases where the home is much older or includes unique elements requiring additional or updated training.

U.S. Department of Housing and Urban Development Federal Housing Administration (FHA)

OMB Approval No: 2502-0538 (exp. 07/31/2009)



# For Your Protection: **Get a Home Inspection**

### Why a Buyer Needs a Home Inspection

A home inspection gives the buyer more detailed information about the overall condition of the home prior to purchase. In a home inspection, a qualified inspector takes an in-depth, unbiased look at your potential new home to:

- ✓ Evaluate the physical condition: structure, construction, and mechanical systems;
- ✓ Identify items that need to be repaired or replaced; and
- ✓ Estimate the remaining useful life of the major systems, equipment, structure, and finishes.

### Appraisals are Different from Home Inspections

An appraisal is different from a home inspection. Appraisals are for lenders; home inspections are for buyers. An appraisal is required to:

- ✓ Estimate the market value of a house;
- ✓ Make sure that the house meets FHA minimum property standards/requirements; and
- ✓ Make sure that the property is marketable.

## FHA Does Not Guarantee the Value or Condition of your Potential New Home

If you find problems with your new home after closing, FHA can not give or lend you money for repairs, and FHA can not buy the home back from you. That is why it is so important for you, the buyer, to get an independent home inspection. Ask a qualified home inspector to inspect your potential new home and give you the information you need to make a wise decision.

## **Radon Gas Testing**

The United States Environmental Protection Agency and the Surgeon General of the United States have recommended that all houses should be tested for radon. For more information on radon testing, call the toll-free National Radon Information Line at 1-800-SOS-Radon or 1-800-767-7236. As with a home inspection, if you decide to test for radon, you may do so before signing your contract, or you may do so after signing the contract as long as your contract states the sale of the home depends on your satisfaction with the results of the radon test.

## **Be an Informed Buyer**

It is your responsibility to be an informed buyer. Be sure that what you buy is satisfactory in every respect. You have the right to carefully examine your potential new home with a qualified home inspector. You may arrange to do so before signing your contract, or may do so after signing the contract as long as your contract states that the sale of the home depends on the inspection.













### LIGHTHOUSE EMERGENCY SERVICES **INTAKE FORM**

Please complete this form in its entirety. When completed, please return it to LCD with your income documentation.

### **BASIC / CONTACT INFORMATION**:

Date:	E-M	Iail Address:			
Name (applicant):				<mark>Male</mark> □	<mark>Female</mark> □
Name ( <b>co-applicant</b> ):				<mark>Male</mark> □	<mark>Female</mark> □
Address:Street			City		Zip
Home Phone:(applicant)		Work Phone:_		Cell:	
Home Phone:(co-applicant)		Work Phone:_		Cell:	
SSN:(applicant)			D.O.B.:(applicant)		
SSN:(co-applicant)			D.O.B.:(co-applicant)		
<u>DEMOGRAPHIC I</u>	NFORMATI	ON: (Check	ALL that apply)		
Ethnicity (applicant):					
African American□		Hispanic□	Native American□	Asian□	Other□
Ethnicity (co-applicat	<mark>nt</mark> ):				
African American□	Caucasian□	Hispanic□	Native American□	Asian□	Other□
Marital Status (applic	ant):				
Married□ Single□	Divorced□	Separated□	$Widowed \square$		
Marital Status (co-app	olicant):				
Married□ Single□	Divorced□	Separated□	$Widowed \square$		

Way







## LIGHTHOUSE EMERGENCY SERVICES INTAKE FORM

### **INCOME & EMPLOYMENT INFORMATION:**

Employer:		Start Date:		
(applicant) Wage/Salary:	<mark>Check one</mark> : Weekly□	Bi-weekly□	Monthly□	Annual□
Employer:(co-applicant)		Start Date:		
Wage/Salary:	<mark>Check one</mark> : Weekly□	Bi-weekly□	Monthly□	Annual□
Social Security Income:	Type			
Food Stamps/Bridge Card:	FIA I	ncome:		
Child Support:	Other Other	Income:		
EXPENSES: (minimum monthly	y payment)			
Monthly Rent:	Auto Loan:	( <mark>Leas</mark>	e OR Own)	
Student Loans:	Cell Phone:			
Personal Loan:	Payday Loans:			
Credit Card 1:	Credit Card 2:	Credi	t Card 3:	











## LIGHTHOUSE EMERGENCY SERVICES INTAKE FORM

**MARKETING:** (Check ALL that apply)

How did you find out	<mark>about our</mark>	Homebuyer Seminar a	nd/or Financial F	itness cla	isses?
Referral/Friend					
	Ш				
Flyer		-			
Newspaper					
TV/Radio					
Lender					
Realtor					
Seminar					
Agency					
City/County					
Habitat					
Other					
FDUCATION: (Ch	ack the C	ME that best applies	to the highest of	ducation	you have completed)
EDUCATION. (CI	icck the C	one mai best applies	to the fighest e	uucation	you have completed)
Bachelor's Degree			Master's		
College			None		
Doctorate/Ph.D .			Other		
Elementary			Primary		
Graduate School			Some College		
High School/GED			University		
Junior College			Unknown		
Junior High School			Vocational		











## LIGHTHOUSE EMERGENCY SERVICES INTAKE FORM

TYPE OF ASSISTAN	VCE:	(Check the box that best applies and provide details on the line)
MSHDA		
NSP		
Habitat		
Bank Grant		
City/Community Grant		
Other		
AND WHEN CIRCUN UNDERSTAND THA	MSTAN T PRO	T OF MY KNOWLEDGE THAT ALL STATEMENTS ARE TRUE ICES CHANGE I WILL NOTIFY MY COUNSLEOR. I FURTHER VIDING FALSE INFORMATION MAY RESULT IN DENIAL OR ITS AND/OR SERVICES OR FURTHER PENALTY. **
Applicant		
Co-applicant		











### LENDER DOCUMENT RELEASE FORM

The U.S. Department of Housing and Urban Development (HUD) requires that when a counseling agency provides homeownership services, such as a homebuyer seminar or one-on-one counseling sessions, specific documents must be collected from the homebuyer to provide proof that the client did purchase a home. Lighthouse Emergency Services (LES) is required to have these documents in the client files for auditing and reporting purposes. Lenders are often reluctant to send these documents to us because they do not have written authorization from you, the homeowner. Therefore, we ask that you sign this Lender Document Release Form, which will authorize your lender to provide the following forms to LES so we can meet HUD's guidelines and requirements.

- 1. Purchase Agreement
- 2. Signed and fully executed HUD-1 Settlement Statement (Closing Statement)
- 3. Uniform Residential Loan Application (Fannie Mae Form 1003)
- 4. Good Faith Estimate (GFE)
- 5. Truth-In-Lending Disclosure Statement (TIL)
- 6. Paystubs (last 30 days)
- 7. Bank Statements (last 60 days)
- 8. Credit Report
- 9. HUD 1 Settlement Statement

I understand that if these documents (particularly the HUD 1 Settlement Statement) are provided to LES after closing, I will be entered into a drawing for a \$100 gift card to be used at any retailer. The new homeowner will be entered into the drawing within the quarter that follows the date of their closing.

Cell #: ()	Home #: ()	Work # ()	
Email Address:			
Applicant		Date	
Co-applicant		Date Date	

Lighthouse Emergency Services

46156 Woodward Avenue ♦ Pontiac, MI 48342 ♦ Phone (248) 920-6100 ♦ Fax (248) 335-1099











## **DISCLOSURE STATEMENT**

I/We,		, am/are participating voluntarily
in the	Homebuyer Education and Counseling and Financial	Management Program offered by
Lighth	ouse Emergency Services (LES). I/We understand	that my/our participation in this
progra	m does not obligate me/us to purchase a home direc	ctly from Lighthouse Community
Develo	opment and/or any of its subsidiaries or affiliates.	
		<u></u>
<b>Applic</b>	<mark>rant</mark> Da	<mark>.te</mark>
<u> </u>	The state of the s	
Co-app	olicant Da	ite











## VENDOR / SPEAKER DISCLOSURE AND HOLD HARMLESS FORM

Lighthouse Emergency Services (LES) works closely with a number of professionals who are familiar with its programs and the home-buying process. As part of our services to you, LES staff will often ask these professionals to come and speak at our seminars in order to provide you with an understanding of what they do in the process of purchasing a home and to provide their industry expertise. In some cases, we can also provide you with a list of professionals with whom LES has done work with in the past. However, in no way does LES guarantee that everything that they present at the seminars or disclose to you in private to be 100% true and accurate for your specific situation. In addition, you are under no obligation to have to use any of these professionals that we provide to you. As a willing participant in LES's housing education and development program, you may choose any professional you desire to assist you during the process of purchasing a home.

Applicant	Date
Co-applicant	 Date











### LIGHTHOUSE EMERGENCY SERVICES HOUSING GRIEVANCE POLICY

Lighthouse Emergency Services (LES) does not discriminate on the basis of age, race, religion, marital status, gender, sexual orientation and/or any other factor(s). We provide homebuyer education to all parties that request it. Housing purchases are restricted to first time homebuyers and they must meet the guidelines of HUD, MSHDA, the City of Pontiac, the Lighthouse Community Development (LCD) Homeownership Committee, and/or any other entities that may apply.

Anyone who believes they have been discriminated against, or otherwise treated unfairly, may file a grievance. This must be done in writing and such grievance should be submitted to the Fair Housing Representative (LES Manager). The Fair Housing Representative will respond to the complaint in writing within seven (7) business days of the receipt of the complaint. In addition, the grievance will be submitted to the LCD Homeownership Committee within fifteen (15) business days of the receipt of the complaint. If further action is required, the complaint will be forwarded to the LCD Board of Directors for action.

Applicant	<u>Date</u>
Co-applicant	 Date











## LIGHTHOUSE EMERGENCY SERVICES HOMEBUYER EDUCATION SEMINAR PARTICIPANT INFORMATION REQUEST

Name	Date
1.	Where are you in the home buying process? (Check all that apply)    I/We am/are thinking about buying a home.   I/We have started looking for a home.   I/We have been pre-approved for a mortgage loan.   I/We are applying for/have been approved for an NSP home in the city of   I/We have applied for/have been approved for a Habitat for Humanity home.   I/We have found a house. I/We are waiting for a closing date.   I have a closing date. It is:   I/We are applying for/receiving down payment assistance funds from
2.	We recommend scheduling additional 1-on-1 homebuyer education sessions with a
	Lighthouse Counselor. Are you interested in additional counseling?  Definitely Probably Not Sure Probably Not Definitely Not
3.	Are you seeking or have been approved for a MSHDA Mortgage Product?  Yes No  If you are not seeking a MSHDA Mortgage, what type loan are you seeking, or have received approval?
4.	I am working with a Lender Broker  Name:  Company:  Phone Number:  Email Address:
5.	I am working with a Realtor  Name:  Company:  Phone Number:  Email Address:
6.	<ul> <li>I/We are interested in Lighthouse Center for Working Families Coaching Services</li> <li>Financial Employment Both Maybe No Thanks</li> </ul>